



CITY OF CLEVELAND
Mayor Frank G. Jackson



From: **Cleveland Division of Police**

Sergeant Jennifer Ciaccia, Public Information Officer

216-623-5033



Dan Williams, Director of Media Relations,

Office of the Mayor

216-664-4011



**For Immediate Release:
Friday, April 6, 2018**

National Public Safety Telecommunicators Week

City of Cleveland Recognizes the Efforts of its Safety Telecommunicators

CLEVELAND – Mayor Frank G. Jackson and Director of Public Safety, Michael McGrath announce the Cleveland Department of Public Safety will celebrate National Public Safety Telecommunicators Week the week of April 8th – 14th, 2018.

“Often times, the first interaction a resident has in an emergency situation is with a telecommunicator. They are crucial to saving lives and making sure callers receive the highest quality of care,” said Mayor Frank G. Jackson. “Their service to the City of Cleveland is valuable and greatly appreciated. Thank you, telecommunicators.”

This event, sponsored by the Association of Public Safety Communications Officials International is celebrated annually and honors the thousands of men and women who answer emergency calls, dispatch emergency professionals and equipment and render life-saving assistance to citizens around the world.

The Association of Public Safety Communications Officials is the largest organization of public safety communications professionals. It serves the needs of public safety communications practitioners worldwide by providing complete expertise, professional development, technical assistance, advocacy and outreach.

The City of Cleveland Department of Public Safety currently has positions open for call Safety Telephone Operators in its Communications Control Section. Visit <https://www.governmentjobs.com/careers/cleveland> and apply today.

The City encourages residents to celebrate Public Safety Telecommunicators and their important work! Use the hashtag #ThankaDispatcher when posting on social media.

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life of its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play and do business. For more information on the City of Cleveland, visit online at www.city.cleveland.oh.us, Twitter at [@cityofcleveland](https://twitter.com/cityofcleveland) or Facebook at www.facebook.com/cityofcleveland.

