Q9. Now, I'm going to ask you about a few public agencies. For each one, please tell me if you think they are doing an excellent, good, not so good, or poor job overall.

| Q9A. The Cleveland Division of Police | Excellent | 14% |
| | Good | 48% |
| | **Total Positive** | **62%** |
| | Not so Good | 24% |
| | Poor | 12% |
| | **Total Negative** | **36%** |
| | [VOL] Don't Know | 2% |

| Q9B. The Cleveland Division of Fire | Excellent | 30% |
| | Good | 59% |
| | **Total Positive** | **89%** |
| | Not so Good | 4% |
| | Poor | 2% |
| | **Total Negative** | **6%** |
| | [VOL] Don't Know | 5% |

| Q9C. Cuyahoga County Sheriff's Department | Excellent | 15% |
| | Good | 48% |
| | **Total Positive** | **63%** |
| | Not so Good | 19% |
| | Poor | 7% |
| | **Total Negative** | **26%** |
| | [VOL] Don't Know | 11% |

Q10. In general, how safe do you feel in the City of Cleveland? Do you feel very safe, somewhat safe, not too safe, or not safe at all?

| Very safe | 23% |
| Somewhat safe | 52% |
| **Total safe** | **75%** |
| Not too safe | 16% |
| Not at all safe | 9% |
| **Total not safe** | **25%** |
| [VOL] Don't know/refused | 1% |

Q11. In general, how safe do you feel in your neighborhood? Do you feel very safe, somewhat safe, not too safe, or not safe at all?

| Very safe | 36% |
| Somewhat safe | 45% |
| **Total safe** | **81%** |
| Not too safe | 13% |
| Not at all safe | 6% |
| **Total not safe** | **19%** |
| [VOL] Don't know/refused | 0% |

Q12. If you were in trouble, how likely would you be to ask a Cleveland Police officer for help? Would you be very likely, somewhat likely, not too likely, or not likely at all?

| Very likely | 44% |
| Somewhat likely | 34% |
| **Total likely** | **78%** |
| Not too likely | 13% |
| Not all likely | 8% |
| **Total not likely** | **21%** |
| [VOL] Don't know/refused | 1% |
Q13. For each of the following items, please tell me how good of a job you think the Cleveland Division of Police is doing at that item. Are they doing an excellent job, a good job, a not so good job, or a poor job?

<table>
<thead>
<tr>
<th>Item</th>
<th>Excellent</th>
<th>Good</th>
<th>Total Positive</th>
<th>Not so Good</th>
<th>Poor</th>
<th>Total Negative</th>
<th>[VOL] Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q13A. Treating all racial and ethnic groups equally</td>
<td></td>
<td></td>
<td>11%</td>
<td>32%</td>
<td></td>
<td>44%</td>
<td>5%</td>
</tr>
<tr>
<td>Q13B. Serving people in your neighborhood</td>
<td></td>
<td></td>
<td>16%</td>
<td>46%</td>
<td></td>
<td>62%</td>
<td>3%</td>
</tr>
<tr>
<td>Q13C. Controlling crime in your neighborhood</td>
<td></td>
<td></td>
<td>15%</td>
<td>45%</td>
<td></td>
<td>60%</td>
<td>3%</td>
</tr>
<tr>
<td>Q13D. Controlling crime in Cleveland</td>
<td></td>
<td></td>
<td>10%</td>
<td>40%</td>
<td></td>
<td>50%</td>
<td>3%</td>
</tr>
<tr>
<td>Q13E. Using the appropriate level of force when stopping, questioning, or arresting someone</td>
<td></td>
<td></td>
<td>10%</td>
<td>38%</td>
<td></td>
<td>48%</td>
<td>6%</td>
</tr>
<tr>
<td>Q13F. Officer training</td>
<td></td>
<td></td>
<td>10%</td>
<td>38%</td>
<td></td>
<td>48%</td>
<td>14%</td>
</tr>
</tbody>
</table>
Q14. Next, I'm going to ask you about a number of groups in the Cleveland community and for each one, please tell me if you think the Cleveland Police treats them the same as other members of the community or not as well.

<table>
<thead>
<tr>
<th>Group</th>
<th>Treats the Same</th>
<th>Not as well</th>
<th>[VOL] Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q14A. African-Americans</td>
<td>25%</td>
<td>68%</td>
<td>7%</td>
</tr>
<tr>
<td>Q14B. Hispanics or Latinos</td>
<td>33%</td>
<td>55%</td>
<td>12%</td>
</tr>
<tr>
<td>Q14C. Young people</td>
<td>35%</td>
<td>54%</td>
<td>11%</td>
</tr>
<tr>
<td>Q14D. Homeless people</td>
<td>30%</td>
<td>53%</td>
<td>17%</td>
</tr>
<tr>
<td>Q14E. People with mental illness or special needs</td>
<td>38%</td>
<td>48%</td>
<td>14%</td>
</tr>
</tbody>
</table>
Q15. Now, I am going to read you a list of ways in which some people have interacted with the Cleveland Division of Police. Please tell me if, in the last year, you have interacted with the Cleveland Division of Police in this way, or if you know a close family member, friend, or neighbor who has. [MUTIPLE RESPONSES ACCEPTED FOR 'YES']

| Q15A. Been stopped by the Cleveland Police while you were in a car | Yes, self | 24% |
| | Yes, family/ friend/ neighbor | 21% |
| | Total Yes | 39% |
| | No | 60% |
| | [VOL] Don't Know | 1% |

| Q15B. Been involved in a traffic accident that was reported to police, or received a moving violation like a speeding ticket | Yes, self | 19% |
| | Yes, family/ friend/ neighbor | 19% |
| | Total Yes | 34% |
| | No | 64% |
| | [VOL] Don't Know | 2% |

| Q15C. Been questioned by the Cleveland Police at home, when you did not request them to come to your home | Yes, self | 11% |
| | Yes, family/ friend/ neighbor | 14% |
| | Total Yes | 23% |
| | No | 75% |
| | [VOL] Don't Know | 2% |

| Q15D. Been arrested | Yes, self | 9% |
| | Yes, family/ friend/ neighbor | 18% |
| | Total Yes | 25% |
| | No | 74% |
| | [VOL] Don't Know | 1% |

| Q15E. Called 911 or the Cleveland Police to report a crime | Yes, self | 17% |
| | Yes, family/ friend/ neighbor | 16% |
| | Total Yes | 30% |
| | No | 69% |
| | [VOL] Don't Know | 1% |
Q16. Still thinking about your most significant interaction with the Cleveland Police in the last 12 months, please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with each of the following statements as it relates to that specific experience. Or you can tell me it doesn't apply. [ASKED IF 'YES, SELF' IN ANY Q15A-Q15E; N=402]

| Q16A. The officers answered all my questions | Strongly Agree | 35% |
|                                             | Somewhat Agree | 23% |
|                                             | **Total Agree** | **58%** |
|                                             | Somewhat Disagree | 17% |
|                                             | Strongly Disagree | 14% |
|                                             | **Total Disagree** | **31%** |
|                                             | Don't Know/ Doesn't Apply | 11% |

| Q16B. The officers listened to what I had to say | Strongly Agree | 35% |
|                                                | Somewhat Agree | 23% |
|                                                | **Total Agree** | **59%** |
|                                                | Somewhat Disagree | 15% |
|                                                | Strongly Disagree | 18% |
|                                                | **Total Disagree** | **33%** |
|                                                | Don't Know/ Doesn't Apply | 9% |

| Q16C. The officers kept me informed about what would happen next | Strongly Agree | 33% |
|                                                               | Somewhat Agree | 25% |
|                                                               | **Total Agree** | **59%** |
|                                                               | Somewhat Disagree | 15% |
|                                                               | Strongly Disagree | 15% |
|                                                               | **Total Disagree** | **31%** |
|                                                               | Don't Know/ Doesn't Apply | 10% |

| Q16D. The officers were polite in how they spoke to me | Strongly Agree | 36% |
|                                                      | Somewhat Agree | 28% |
|                                                      | **Total Agree** | **64%** |
|                                                      | Somewhat Disagree | 16% |
|                                                      | Strongly Disagree | 14% |
|                                                      | **Total Disagree** | **30%** |
|                                                      | Don't Know/ Doesn't Apply | 6% |

| Q16E. The officers treated me with respect | Strongly Agree | 40% |
|                                          | Somewhat Agree | 31% |
|                                          | **Total Agree** | **71%** |
|                                          | Somewhat Disagree | 12% |
|                                          | Strongly Disagree | 12% |
|                                          | **Total Disagree** | **24%** |
|                                          | Don't Know/ Doesn't Apply | 5% |
### June 1-13, 2018 N=1001 adults

| Q16F. The officers explained their reason for stopping, questioning, or interacting with me | Strongly Agree | 42% |
| | Somewhat Agree | 25% |
| | Total Agree | **68%** |
| | Somewhat Disagree | 15% |
| | Strongly Disagree | 8% |
| | Total Disagree | **23%** |
| | Don't Know/ Doesn't Apply | 9% |

| Q16G. The officers did not detain me for longer than was necessary | Strongly Agree | 40% |
| | Somewhat Agree | 21% |
| | Total Agree | **61%** |
| | Somewhat Disagree | 15% |
| | Strongly Disagree | 9% |
| | Total Disagree | **24%** |
| | Don't Know/ Doesn't Apply | 15% |

| Q16H. The officers did not use more force than was necessary | Strongly Agree | 39% |
| | Somewhat Agree | 23% |
| | Total Agree | **62%** |
| | Somewhat Disagree | 11% |
| | Strongly Disagree | 7% |
| | Total Disagree | **18%** |
| | Don't Know/ Doesn't Apply | 20% |
## CLEVELAND POLICE SURVEY - 2018

**June 1-13, 2018**  
**N=1001 adults**

**Q17.** Overall, do you approve or disapprove of how the Cleveland Police handled your situation?  
*ASKED IF 'YES, SELF' IN ANY Q15A-Q15E; N=402*

<table>
<thead>
<tr>
<th>Approval Level</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly approve</td>
<td>30%</td>
</tr>
<tr>
<td>Somewhat approve</td>
<td>34%</td>
</tr>
<tr>
<td><strong>Total approve</strong></td>
<td><strong>64%</strong></td>
</tr>
<tr>
<td>Somewhat disapprove</td>
<td>16%</td>
</tr>
<tr>
<td>Strongly disapprove</td>
<td>16%</td>
</tr>
<tr>
<td><strong>Total disapprove</strong></td>
<td><strong>32%</strong></td>
</tr>
<tr>
<td>[VOL] Don't Know</td>
<td>4%</td>
</tr>
</tbody>
</table>

**Q18.** Overall, do you approve or disapprove of how the Cleveland Police handled this situation with your family, friend, or neighbor?  
*ASKED IF 'YES, FAMILY/FRIEND/NEIGHBOR' IN ANY Q15A-Q15E; N=409*

<table>
<thead>
<tr>
<th>Approval Level</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly approve</td>
<td>19%</td>
</tr>
<tr>
<td>Somewhat approve</td>
<td>37%</td>
</tr>
<tr>
<td><strong>Total approve</strong></td>
<td><strong>56%</strong></td>
</tr>
<tr>
<td>Somewhat disapprove</td>
<td>18%</td>
</tr>
<tr>
<td>Strongly disapprove</td>
<td>19%</td>
</tr>
<tr>
<td><strong>Total disapprove</strong></td>
<td><strong>37%</strong></td>
</tr>
<tr>
<td>[VOL] Don't Know</td>
<td>7%</td>
</tr>
</tbody>
</table>

**Q19.** And to the best of your knowledge, have you or anyone you personally know believe they have been treated differently by the Cleveland Police because of their race or ethnicity in the past year?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, self</td>
<td>7%</td>
</tr>
<tr>
<td>Yes, someone you know</td>
<td>22%</td>
</tr>
<tr>
<td>Yes, both</td>
<td>13%</td>
</tr>
<tr>
<td><strong>Total Yes</strong></td>
<td><strong>42%</strong></td>
</tr>
<tr>
<td>No</td>
<td>56%</td>
</tr>
<tr>
<td>[VOL] Don't Know</td>
<td>3%</td>
</tr>
</tbody>
</table>

**Q20.** And to the best of your knowledge, have you or anyone you personally know been the victim of excessive force from the Cleveland Police in the past year?

<table>
<thead>
<tr>
<th>Response</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, self</td>
<td>4%</td>
</tr>
<tr>
<td>Yes, someone you know</td>
<td>16%</td>
</tr>
<tr>
<td>Yes, both</td>
<td>6%</td>
</tr>
<tr>
<td><strong>Total Yes</strong></td>
<td><strong>26%</strong></td>
</tr>
<tr>
<td>No</td>
<td>71%</td>
</tr>
<tr>
<td>[VOL] Don't Know</td>
<td>2%</td>
</tr>
</tbody>
</table>
### QUESTIONS FOR CLASSIFICATION PURPOSES

<table>
<thead>
<tr>
<th>Q21. Sex</th>
<th>Male</th>
<th>48%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Female</td>
<td>52%</td>
</tr>
<tr>
<td>Q22. Age</td>
<td>18-34</td>
<td>33%</td>
</tr>
<tr>
<td></td>
<td>35-49</td>
<td>33%</td>
</tr>
<tr>
<td></td>
<td>50-64</td>
<td>15%</td>
</tr>
<tr>
<td></td>
<td>65+</td>
<td>15%</td>
</tr>
<tr>
<td></td>
<td>[VOL] Refused</td>
<td>4%</td>
</tr>
<tr>
<td>Q6/7. Race Self-ID</td>
<td>White</td>
<td>32%</td>
</tr>
<tr>
<td></td>
<td>African American</td>
<td>52%</td>
</tr>
<tr>
<td></td>
<td>Hispanic or Latino</td>
<td>10%</td>
</tr>
<tr>
<td></td>
<td>Asian-American</td>
<td>1%</td>
</tr>
<tr>
<td></td>
<td>Native American</td>
<td>1%</td>
</tr>
<tr>
<td></td>
<td>Other</td>
<td>2%</td>
</tr>
<tr>
<td></td>
<td>[VOL] Don't Know Refused</td>
<td>2%</td>
</tr>
<tr>
<td>Q23. From which of the following places do you hear the most information about Cleveland Police? [MULTIPLE RESPONSES ACCEPTED]</td>
<td>Local TV news</td>
<td>75%</td>
</tr>
<tr>
<td></td>
<td>Radio</td>
<td>26%</td>
</tr>
<tr>
<td></td>
<td>The Cleveland Plain Dealer, online or in print</td>
<td>16%</td>
</tr>
<tr>
<td></td>
<td>Other newspapers, online or in print</td>
<td>14%</td>
</tr>
<tr>
<td></td>
<td>Other websites</td>
<td>10%</td>
</tr>
<tr>
<td></td>
<td>Word of mouth</td>
<td>35%</td>
</tr>
<tr>
<td></td>
<td>Social media</td>
<td>39%</td>
</tr>
<tr>
<td></td>
<td>[VOL] Don't know/Refused</td>
<td>1%</td>
</tr>
<tr>
<td>Q24. What is the highest level of schooling you've completed?</td>
<td>Grades 1-8</td>
<td>0%</td>
</tr>
<tr>
<td></td>
<td>Grades 9-11</td>
<td>5%</td>
</tr>
<tr>
<td></td>
<td>High school graduate / GED</td>
<td>46%</td>
</tr>
<tr>
<td></td>
<td>Some college / Vocational Training</td>
<td>27%</td>
</tr>
<tr>
<td></td>
<td>College graduate</td>
<td>16%</td>
</tr>
<tr>
<td></td>
<td>Post graduate / Professional School</td>
<td>5%</td>
</tr>
<tr>
<td></td>
<td>[VOL] Refused</td>
<td>1%</td>
</tr>
</tbody>
</table>
### June 1-13, 2018
N=1001 adults

<table>
<thead>
<tr>
<th>Q25. Which of the following categories best describes your total household income in 2017 - just stop me when I get to the right one?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Under $10,000</td>
</tr>
<tr>
<td>$10,001-$20,000</td>
</tr>
<tr>
<td>$20,001-$30,000</td>
</tr>
<tr>
<td>$30,001-$40,000</td>
</tr>
<tr>
<td>$40,001-$50,000</td>
</tr>
<tr>
<td>$50,001-$75,000</td>
</tr>
<tr>
<td>$75,001-$100,000</td>
</tr>
<tr>
<td>Over $100,000</td>
</tr>
<tr>
<td>[VOL] Don't Know/Refused</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Q26. Where would you say most of your ancestors lived? [ASKED IF 'HISPANIC OR LATINO' IN Q6/7; N=100]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Puerto Rico</td>
</tr>
<tr>
<td>Ecuador</td>
</tr>
<tr>
<td>Mexico</td>
</tr>
<tr>
<td>Dominican Republic</td>
</tr>
<tr>
<td>Guatemala</td>
</tr>
<tr>
<td>El Salvador</td>
</tr>
<tr>
<td>Other</td>
</tr>
<tr>
<td>[VOL] Don't Know / Refused</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Q29. Regions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 - 44102, 44107, 44111, 44130, 44135</td>
</tr>
<tr>
<td>2 - 44109, 44113, 44134, 44144</td>
</tr>
<tr>
<td>3 - 44101, 44103, 44106, 44114, 44115, 44127</td>
</tr>
<tr>
<td>4 - 44104, 44105, 44120, 44122, 44125, 44128</td>
</tr>
<tr>
<td>5 - 44108, 44110, 44112, 44117, 44119, 44121</td>
</tr>
<tr>
<td>Other</td>
</tr>
</tbody>
</table>

**Due to rounding, "totals" of the individual components may differ by +/-1.