



CITY OF CLEVELAND  
Mayor Frank G. Jackson

# Citizen Participation Survey 2011-12



Your response is important to us. The survey responses are for intended use in developing the Consolidated Plan. Presented by the City of Cleveland, Department of Community Development as part of its with Community Development Block Grant (CDBG) citizen participation program. Thank you in advance for your participation. **This survey requires legal size paper.**

## ■ Program Activities

1. Were you aware of the following programs before today?

Program	Yes	No	Program	Yes	No
Afford-A-Home Program (AAH)	Yes	No	Neighborhood Historic Preservation and Heritage	Yes	No
Cityworks Grant Program	Yes	No	Neighborhood Stabilization Program (NSP) Rehab	Yes	No
Cleveland Action to Support Housing (CASH)	Yes	No	Paint Refund Program	Yes	No
Code Enforcement	Yes	No	Reimagining a More Sustainable Cleveland	Yes	No
Community Reinvestment Act (CRA)	Yes	No	Repair-A-Home (RAH)	Yes	No
Exterior Repair Program	Yes	No	Senior Homeowner Assistance Program (SHAP)	Yes	No
Home Weatherization Assistance Program (HWAP)	Yes	No	Senior Initiative	Yes	No
Housing Enhancement Loan Program (HELP)	Yes	No	Storefront Renovation	Yes	No
Land Bank	Yes	No	Summer Sprout Community Garden Program	Yes	No
Maintenance	Yes	No	Third Party Home Repair	Yes	No

2. Have you used any of the programs listed above since 2006? Yes No (If "Yes", which programs?)

3. Were you aware that the City provides social service programs for elderly, youth, family, etc.? Yes No

4. Have you used any City funded social service programs (for example, Boys & Girls Club, Senior Citizen Resources, Recovery Resources, Salvation Army etc.) since 2006? Yes No (If "Yes", which programs?)

5. What is your **overall** impression of the neighborhood program activities offered by the City of Cleveland since 2006? (Circle one item below):

Very Unsatisfied	Somewhat Unsatisfied	Neutral	Somewhat Satisfied	Very Satisfied	Don't Know / No Opinion
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6. What is your **overall** level of satisfaction with the program mix presented tonight? (Circle one item below):

Very Unsatisfied	Somewhat Unsatisfied	Neutral	Somewhat Satisfied	Very Satisfied	Don't Know / No Opinion
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7. What community development programs do you believe would make Cleveland a City of Choice?

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8. What other programs would you like to see offered by the City of Cleveland in your neighborhood?

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Please Return to :

By Mail or Delivery:

John Wilbur, Assistant Director  
Department of Community Development  
601 Lakeside Ave, Room 320  
Cleveland, Ohio 44114

By Fax:  
(216) 664-4006

Atten: John Wilbur

By Email: [jjwilbur@city.cleveland.oh.us](mailto:jjwilbur@city.cleveland.oh.us)

1. The following activities are eligible for Community Development Block Grant Funding. Please make a mark next to the activities which you think should be the City's priorities for 2011 in your neighborhood and for the entire City of Cleveland.

Crime Prevention	Neighborhood	City
Crime Prevention and Awareness		

Education	Neighborhood	City
Assistance to Higher Education Facilities		

Economic Development	Neighborhood	City
Employment Training		
Maintaining land held by the City for redevelopment		
Microenterprise assistance		
Purchase of Property for Redevelopment		
Small Business Assistance		

Public Land Use and Infrastructure Investments	Neighborhood	City
Fire Stations and Equipment		
Banking vacant land for future development		
Solid Waste Disposal Improvements		
Street and Sidewalk Improvements		
Tree Planting and Beautification		
Water and Sewer Improvements		

Health	Neighborhood	City
AIDS Patients Facilities and Services		
Healthcare Facilities and Services		
Mental Health Services		
Substance Abuse Services		

Public Service Assistance	Neighborhood	City
Assistance with rent payments for low income families and individuals		
Code Enforcement		
Fair Housing Activities		
Grants or loans to help people buy homes		
Monitoring Bank Investments		
Tenant/Landlord Counseling Services		
Transportation Services		

Housing Rehab	Neighborhood	City
Help for buyers of rehabilitated homes		
Help Homeowners with Exterior Repairs		
Low interest loans to homebuyers		
Low Interest Home Repair Loan		
Maintaining abandoned/foreclosed properties		
Multi Family Housing Rehabilitation		
Paint Refund Grants		
Weatherization Grants for low income families and seniors		

Senior Services	Neighborhood	City
Home repair grants for senior homeowners		
Programming to keep senior homeowners out of court		
Senior Centers and Services		

Other Neighborhood and Infrastructure Investments	Neighborhood	City
Asbestos and Lead Testing and Removal		
Building New Housing		
Building the capacity of non-profit organizations		
Cleanup of Brownfields		
Commercial Building Rehabilitation		
Parking Facilities		
Parks and Recreational Facilities		
Public Housing Assistance and Modernization		
Provide Tax Abatement to property owners who improve their property		
Removal of Architectural Barriers		
Restoring abandoned homes for new owners or renters		
Small matching grants for block club activities		
Storefront Renovation		
Urban Renewal Area Improvements		

Social Services	Neighborhood	City
Abused and Neglected Children Services		
Battered and Abused Spouses Services		
Childcare Centers and Services		
Handicapped Services		
Homeless Facilities and Programs		
Youth and Neighborhood Centers		

Sustainability	Neighborhood	City
Historic Preservation of Housing		
Neighborhood Historic Preservation and Heritage Program		
Reimagining a More Sustainable Cleveland		
Summer Sprout/Community Gardens		

Other _____		
Other _____		

■ **Personal Information**

10. Age \_\_\_\_\_ 11. Gender Male Female  
 12. Ward (\_\_\_\_\_) 13. Neighborhood (\_\_\_\_\_)  
 14. Do you own or rent your home? Own Rent N/a

**Thank you for completing the 2011-12 Citizen Participation Survey. Your results will be combined with others and used to guide Cleveland's neighborhood development programs.**