

CITY OF CLEVELAND

DIVISION OF STREETS

SYSTEMATIC RESIDENTIAL POTHOLE APPROACH

The Division of Streets under the leadership of Director Michael E. Cox was charged in 2011 to provide develop a systematic approach to pothole filling that would:

- A. Give some illumination as to where crews will generally be working within the residential areas.
- B. Make sure to spread the work out so that as many areas throughout the city would see progress as much as possible.

The Division found that the best way to achieve these mandates was to enact what is now called the Systematic Pothole Approach.

Overview

- All stations have been assigned sectors based on the Clean Cleveland Sector Map
- Once the crews begin transitioning from the mains, supervision assesses each sector for needs as it relates to pothole filling to determine the percentage of the sector that needs pothole work.
- Once the initial assessment is complete crews begin working in the sectors with lowest completion percentage and works two days in each assigned sector at a time.

For example

If Ridge Roads worst sector is THB-1 then the crews would work in that sector on Monday and Tuesday, and then move to the next worst sector for two days respectively.

- During this process any 311 cases that are in the serviced areas of the systematic approach are closed.
- Stations color maps in order to maintain where they have been, and update their percentages for each sector each Monday for the previous week.