



Department of Community Development
Office of Fair Housing & Consumer Affairs
601 Lakeside Avenue, Room 320
Cleveland, Ohio 44114
Phone: (216) 664-4529
www.cleveland-oh.gov
Se Habla Español

Friendly Burglars

Home owners are reporting burglars who are dressed in official looking uniforms. These burglars are known as distraction burglars; they are dressed as utility workers, contractors, police officers, and other government employees. They usually have an accomplice who steals from the homeowner while the other one distracts them with conversation.

Before letting a person in your home:

- Make sure to call your utility company and verify if they have an employee scheduled.
- Ask for the police officer badge number and verify the information with your police district before opening the door.
- Call the City of Cleveland, Building & Housing to verify to verify contractors.

Contact numbers and website addresses to know:

Cleveland Public Power (CPP) Illuminating Company

(216) 664-4600 (216) 622-9800

<http://www.cpp.org> <https://www.firstenergycorp.com>

Dominion Gas AT&T

(800) 362-7557(800) 288-2020

<http://www.dom.com> <http://www.att.com>

City of Cleveland, Division of Water

(216) 664-3130

<http://www.clevelandwater.com>

City of Cleveland, Department of Building & Housing

(216) 664-2910

<http://www.cleveland-oh.gov>

Choose Building and Housing under Departments Tab

Northeast Ohio Regional Sewer District

216-881-8247

<http://www.neorsd.org/>

Cleveland Police Department

(216) 623-5000

<http://www.cleveland-oh.gov/police>

City of Cleveland, Office of Fair Housing & Consumer Affairs

(216) 664-4529

<http://www.cleveland-oh.gov>

Choose Consumer Affairs under Departments Tab